

CORNER PLACE SURGERY NEWSLETTER

ISSUE 3 – AUTUMN 2022

Welcome to The Corner Place Surgery newsletter for Autumn 2022. We have had a beautiful summer and it has been a bit of a shock when it changed and became a bit cooler. It's time to get prepared to try and reduce the pressures on the NHS this winter #stay well this winter.



Flu Season Is Upon Us!

We recommend that everyone who is eligible has their Flu vaccine to protect themselves and their community.

Flu Eligibility for 2022

Aged 65 and over

Aged 6 months to 64 in clinical 'at risk' groups All children aged 2 & 3years on 31st August 2022 Pregnant Women

Carers

Close contacts of immunocompromised individuals Patients in long-stay residential care homes

School Vaccines

All children aged 4 to 10 on 31st August 2022 (i.e. up to school Year 6)

Later in the year, secondary school-aged children focusing on year 7, 8 and 9 and any remaining vaccine will be offered to years 10 and 11, subject to vaccine availability.

Flu Clinic Information

We are inviting our patients by text message, however if you are eligible and have not heard from us, please book in. This year our Flu clinics are open at Corner Place Surgery with appointments available on Saturday 22nd October and during the week if needed.

There are Child flu appointments available. These appointments are for our patients aged 2 & 3 years or under 18 years and at risk.





Prescription Request Changes

The prescription email is no longer in use. Please sign up to the NHS App to order your regular mediaction or place your prescription request using AccuRx. You can drop your paper prescription request into the surgery post box.

254 DNA
Nurse
appoints

GP/ANP Face to face appointments
2076

89 DNA
Face to face
GP/ANP
appoints

Corner Place Surgery July - September 2022

GP/ANP Tele appointments **7411**

21,801
Prescription
items
processed

Telephone Trivia

We answered 6173 phone calls in Aug

Telephone Lines

Option 1 Cancellations
Option 2 Appointments

6669 phone calls in Sept

We answered

Option 3 Results (open 9am-3pm)

Option 4 Prescriptions (open 8:30-9:30 & 3pm-4pm)
Option 5 General enquiries (open 10am-12pm & 2-6pm)

Option 6 Health Care Professionals only
Option 7 Seasonal Flu line



Enhanced Access

There are out of hours pre-bookable appointments with GPs,
Nurses and HCA's can be booked if more convenient for you at
Pembroke House Medical Centre on

Fridays 6pm-8pm, Saturdays 8am-6pm & Sundays 9am-1pm

Please ask at reception or when phoning for availability.

From October 2022 Corner Place Surgery's opening times have changed. Appointments are available at Corner Place are on Mondays 6-8pm & Fridays 7:30- 8:15am

Are you winter ready?













Make sure you and your relatives find the right service to help you this winter

COVID-19 VACCINE AUTUMN BOOSTERS

- Residents and staff in older adult care homes
- Frontline health and social care workers
- People aged 50 and over
- ▶ People aged 5-49 in a clinical risk group
- Household of immunosuppressed people
- Unpaid carers aged 16-49

Covid-19 Autumn Boosters 2022

The COVID-19 Autumn booster program is to increase immunity in those who are most at risk of severe COVID-

19 during this winter 2022-2023.

Patients who are eligible can book in now at the English Rivera Centre via **119 or www.nhs.uk/online.**New parking restrictions have been introduced at the

English Riviera Centre. We advise that everyone attending for a vaccine should buy a parking ticket. This is out of our control and we want you to avoid receiving any parking fines.





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